

RECOGNISING GOOD PERFORMANCE

“Our employees are our most valuable asset. We focus on ensuring that exceptional performance is recognised and rewarded throughout our business. Everyone has the opportunity to develop their career, achieve promotions, attend incentive trips and receive cash bonuses for outstanding performance.”

Robert Scott-Lee, Managing Director



Recognising and rewarding good performance is a central part of our quarterly business review meetings. At the beginning of every quarter, all operational staff meet together to discuss:

- Our Business: what we have achieved as a Company and our successes over the previous quarter along with what we need to focus on in the coming quarter
- Initiatives & News: news on new product launches, services and initiatives to ensure we are always at the forefront of our field and able to differentiate ourselves from our competitors
- Promotions: Announcing staff promotions over the last quarter
- Awards Presentation and Bonus Cheques: Announcing the winners of our league tables and the achievers of the quarter's super bonuses

Quarterly prizes vary from a day at Windsor races to a cocktail making course in London. Competition is high and teams closely monitor the league tables and their own individual results.

Towards the end of the year, the main subject of debate turns to where the annual award winner's trip will be. Previous years have included trips to Madrid and ski-ing in France.